

# Executive Summary of CIT Networking and Collaboration: Successes and Challenges (10/25/19)

## **System Successes:**

Increased buy-in from police administration, legislators

Collaboration and communication

Interagency cooperation

Policy and procedure changes

911 Diversion (implemented in Broome County and NYS OMH webinar)

Assist jail with screenings and minimizing time out of the facility for officers

Dispatcher training

## **Officer Successes:**

It Works! - Officer buy-in

Resource awareness

First person and family perspectives provided

## **Community Successes:**

Officer recognition

Community buy-in

First person and family perspective shared with officers (feel heard)

# CIT Challenges & Problem Solving Ideas

System Challenges	Challenge	Discussion Points	Problem Solving Ideas
	Culture change / Buy -in		Ask- What challenges are we facing with mental health calls?
	Lack of diversion alternatives	Funding is a challenge ED, jail most available resource	DASH program in Suffolk Co. Diagnostic, Assessment & Stabilization Hub
	Limited/Lack of Mobile Crisis teams and staff	No Mobile team Difficulty finding staff	Demonstrate the need for MCT's Keep recruiting
	Lack of cross system collaboration	No/limited follow up post mapping with mapping attendees Lack of follow through post mapping with implementation Lack of cross system resource information "Training only" approaches don't address partnerships	Use existing forums/meetings to maintain/foster collaboration  Reconvene mapping group post implementation  Increase forums and meetings
	Inconsistency across departments/jurisdictions	Department size and leadership commitment appear to be the biggest factors	(Continue to) Offer training to "outside" agencies Ask - Are you facing challenges with mental health calls? Ask for ideas about how they would like to address them. Solutions may be different across communities
	Funding for CIT Training	OT costs	Using Medicaid Redesign (DSRIP) funds "Lobbying" policy makers Creative Scheduling (Eves, Weekends) Finding alt. sources (ex. Hospitals, grants) Demonstrating cost saving

<b>Officer Challenges</b>	Culture change		Shared successes among officers and admin can help increase buy in
	Buy-in		See above
	Scheduling / Workforce challenges		Offering training "off hours," dividing training over 2-week period
	Limited/Missing resource info		
<b>Community Challenges</b>	Lack of buy in from ED's		Are you facing challenges with mental health patients in the ED?
	Political climate		