

**Quarterly MAP Meeting
1/30/23**

- I. Overview of agenda
- II. Program updates
 - a. MAP has ended in several departments
 - i. Greene County SO, Madison County SO, Oneonta PD, Syracuse PD, Chemung County SO, Elmira PD, Elmira Heights PD, Clarkstown PD, Jefferson County SO, Auburn PD, NYSP (Cayuga)
 - ii. Some of these departments had rapid access to in-person mobile crisis team response and therefore MAP was not a good fit
 - b. Expansions
 - i. Ontario County SO: adding Zoom and SurveyGizmo to all their new car devices with the goal of every road patrol having direct access to MAP
 - ii. St. Lawrence County: received a donation of several iPads and will be deploying to a few local police departments
- III. Stakeholder survey
 - a. One-time survey to be completed by law enforcement and mental health to provide feedback about the program
 - b. Will send survey link through leadership to be forwarded to the officers/clinicians; please complete **even if you have not yet used MAP** as some of the questions are geared towards that
 - c. Jordan provided an overview of the survey questions
- IV. Resident survey
 - a. Plan: clinician will provide resident phone number in the post-visit questionnaire; resident will receive a text message with a survey link 48-72 hours later and a reminder in another 48 hours if they do not complete; resident can opt out at any time
 - i. Clifton Springs is piloting this process first and then will expand to other agencies
 - b. Confidentiality
 - i. Clinicians will not provide any PHI, the text message is discreet, and the survey does not include any sensitive or PHI-related questions
 - ii. Agencies are welcome to check with their internal legal departments as Clifton Springs did if there are further questions about patient confidentiality
- V. Open discussion
 - a. Strategies for scheduling, designating staff to MAP shifts, reminding staff of on-call shifts, etc.
 - b. Triaging MAP calls versus other agency roles (mobile crisis, ED assessment, etc.)

Next Meeting: 4/24/23 @ 2:00PM